

## DALBY INTERAGENCY MEETING

Held at the **MYALL YOUTH AND COMMUNITY NETWORK CENTRE**

Date 13<sup>th</sup> October 2020

Meeting opened by Rebecca Lee at 12pm – Rebecca thanked everyone for their attendance

**ATTENDANCE:** Lyndell Richards (DrugArm), Bridgette Oswald (EACH-Crew4youth), Rheanna Bartley & Tristian Summers (Aboriginal Family Legal Service), Ann Pickstock (P.A.C.T – Protect All Children Today), Annette Jasinski (Lifeline Darling Downs), Alison Clarke & Jill Fitzgerald (Dalby Hope Centre), Samuel Weightman (Youth In Search), Samara Hanrahan (St Vincent De Paul), Adam Poole (WDRC), Nicole Jackson-Ryan (NDIS Carers Queensland), Kelly Brown (Aim Big Employment), Christie Wilson (Dalby Community Corrections), Susan Nitz (I C U Counselling Services) & Rebecca Lee (MYCNC).

**APOLOGIES:** Carolyn Tillman (WDRC), Norman Wotherspoon (Services Australia), Leisa Finch (Department Of Education), Louise Judge (Chinchilla Community Centre), Amy Brown (PCYC), Kym Tubb, Steve Scholten & Lib McNaughton (Lifeline Darling Downs), Jane McCollum & Gail Courte (Rural Aid), Miranda Woodland (CatholicCare), Kristie Lambert (QLD Health), Le-anne Callaghan (DISCO), Lynda Hammond (CAP), Debbie Csatos (Goolburri), Tonia Jackson (Dept. of Housing & Public Works), Gordon Rawlings (Many Rivers), Steve Elliott (Western QLD Community Care), Tina Burnett (Services Australia) & Kerry Osborne (R Health).

Rebecca Lee (MYCNC) [4662 0152](tel:46620152) [admin@mycnc.com.au](mailto:admin@mycnc.com.au)

- ) Centre Support Officer working Monday - Thursday every week.
- ) Centre opens Monday – Friday 8.30am – 4.30pm.
- ) More office space has become available with Home Instead Senior Care relocating, also a variety of conference rooms are still available for half day or full day hire; please refer anyone looking for any sort of room hire to MYCNC.
- ) All community groups are welcome to call and discuss room availability.
- ) Please update all business cards, brochures and email address held at the Centre.
- ) Link between the community and services

Lyndell Richards (DrugArm) [0437 509 297](tel:0437509297) [lyndellr@drugarm.com.au](mailto:lyndellr@drugarm.com.au)

- ) Working with the Break Through For Families Program. Covering through to Cherbourg, Murgon, Kingaroy, Nanango, Dalby, Oakey & Toowoomba
- ) Working with the families and loved ones of those who miss use drugs and alcohol
- ) Hold information & education sessions throughout the regions then work one on one with clients.
- ) Two programs include mainstream one is “Breakthrough for Families” and an Indigenous program “Breakthrough Our Way”

Bridgette Oswald (EACH-Crew4youth) [0418429366](tel:0418429366) [Bridgette.ostwald@each.com.au](mailto:Bridgette.ostwald@each.com.au)

- ) Toowoomba region, Dalby, Oakey, Chinchilla, Tara, Miles, Kingaroy, Cherbourg, Millmerran, Warwick, Stanthorpe.
- ) Child & Youth Mental Health, Care Coordination 0-25 years. We deliver recovery-focused, individualised and person centred assistance and support. Providing comprehensive assessment, recovery care planning, and linking with a mix of multiple and relevant services.
- ) Providing support and assistance to young people and families via phone, zoom, skype and email. Are accepting referrals.

Rheanna Bartley & Tristian Summers (Aboriginal Family Legal Service) 4622 3677

[cortsupport@aflossq.org.au](mailto:cortsupport@aflossq.org.au) or [enquiries@aflossq.org.au](mailto:enquiries@aflossq.org.au)

- ) Specialise in domestic and family violence, child protection, family law, victim's compensation and witness assistance & provide a counselling service.
- ) Covering Roma (Main Office), Toowoomba, Charleville, Cunnamulla, Quilpie, St George, Warwick, Goondiwindi, Murgon, Cherbourg, Kingaroy, Dalby, Chinchilla back out to Roma and around to Gatton.
- ) Currently identifying the towns that need this service especially around DV needs.
- ) Only represent victims not funded to represent the despondence.

Ann Pickstock (P.A.C.T – Protect All Children Today) 0447 682 094 [apickstock@pact.org.au](mailto:apickstock@pact.org.au)

- ) Child Witness Support Program.
- ) Provides support and court preparation for children and young people (3-17) who are required to give evidence in criminal courts, as victims of, or witnesses to a crime.
- ) Specialising in grief, loss, crisis and trauma. Have also gone into the area of end of life options.
- ) PACT is a community based, not for profit organisation that receives funding through donations, membership fees and a recurrent grant from the Department of Justice and Attorney-General.
- ) Referrals come from Queensland Police, Department of Prosecutions, Child Safety Officers, School Principals, Doctors and Families (through the correct channels).
- ) Covering from Ipswich through to Goondiwindi, Roma etc.
- ) Looking for links to services to help support clients.

Annette Jasinski (Lifeline Darling Downs) 0439 874 372 [ajasinski@lifelinedarlingdowns.org.au](mailto:ajasinski@lifelinedarlingdowns.org.au)

- ) *Rural family support worker* for the Darling Downs, based in the Dalby office.
- ) Work with families who have children under the age of 18 who aren't engaged with Department of child safety.
- ) Providing family support for a huge range of things, parenting programs through to Transport to hospital.
- ) Back to seeing clients face to face doing home visits doing community support doing office appointments so back to per-COVID-19 running. While still observing all COVID-19 restrictions and regulations.
- ) Dalby Office has a Financial Resilience Worker officer and Gambling help Worker & councillor.

Alison Clarke & Jill Fitzgerald (Dalby Hope Centre) 0417 073 348 & 0429 915 268

[aclarke52@hotmail.net.au](mailto:aclarke52@hotmail.net.au) & [jill68b@gmail.com](mailto:jill68b@gmail.com)

- ) Dalby Hope Centre - General counselling service, also working with children as young as 6/7.
- ) Providing individual, couples, family, children and group counselling sessions at a reduced rate, individuals - \$50/hr & Couples - \$70/hr
- ) Being funded by the church only Christian counsellors are employed however clients beliefs, life choices or ethnic backgrounds are not a factor and no religious agendas will ever be pushed at the Dalby Hope Centre
- ) Dalby Hope Centre has now opened in the Austbrokers building which is the building next to the Coles car park.
- ) Jill Fitzgerald is a new counsellor for the Dalby Hope Centre. Has done a range of counselling services, working with children, Drug and Alcohol and relationships.
- ) Eva's is now open two days a week, Tuesday & Wednesdays.

- ) Eva's place is for women who have an unexpected pregnancy which they are uncomfortable or unsure what to do, they will then work with a consultant and if they decide they would like to go through with the pregnancy they will be given counselling and mentoring until the baby is one.
- ) Eva's place also has a boutique which will provide some clothing food and other items.
- ) Eva's place will be opening soon in Kingaroy with Roma being held up due to COVID-19.

Samuel Weightman (Youth In Search) 0499 500 725 [samuel.weightman@youthinsearch.org](mailto:samuel.weightman@youthinsearch.org)

- ) Community Co-ordinator
- ) Now working within the Dalby State High School.
- ) Support group Wednesday 3.30 – 4.30pm MYCNC talking about their week.
- ) Weekend workshop based around finding coping Strategies, tips and tricks for young people 14 -20 low self-esteem right up to drug addiction etc.
- ) Program consists of weekend retreats, local support groups held weekly or fortnightly within local communities and also leadership training

Samara Hanrahan (St Vincent De Paul) 1300 663 702 [samara.hanrahan@svdpqld.org.au](mailto:samara.hanrahan@svdpqld.org.au)

- ) *Dalby Supported Accommodation Services (DSAS)* – St Vincent De Paul, located at MYCNC
- ) Providing temporary supported crisis accommodation; assessment and referral for families and adults (men and women) who are homeless or at risk of homelessness.
- ) Have a 4 bedroom, 3 bedroom independent houses and 2, 2 bedroom duplexes.
- ) DSAS have access to the state-wide data base for all vacancy's currently available making relocating participants easier if they are willing to relocate to another town or city.
- ) Those wanting to or needing to stay in Dalby help is provided to link into Department of housing, accessing a bond loan and applying for a private rental etc.
- ) Also involved in the local DV group Dalby District Domestic & Family Violence Awareness Group which holds "Reclaim the Night – Movie and music night in the park annually however due to Covid -19 this will not be going ahead for 2020.

Adam Poole (WDRC) 4679 4151 [adam.poole@wdrc.qld.gov.au](mailto:adam.poole@wdrc.qld.gov.au)

- ) *Community Activation Officer* for the Western Downs Regional Council.
- ) Covering Dalby, Jandowae, Bell, Kaimkillenbun and Warra and partners in Tara, Miles and Chinchilla.
- ) October is youth month, Dalby's event will be held on the 31<sup>st</sup> October 2020 at the Dip Lock park (Skate Park behind MYCNC) commencing at 10am – 12pm, consisting of a 30 metre obstacle course, Archery Attach (like laser skirmish but with bows and arrows) mechanical bull, jumping castle, the donut man etc.
- ) Anyone who is looking at holding a store or table on the day please contact Adam.

Nicole Jackson-Ryan (NDIS Carers Queensland) 4646 2800 [nicole.jackson-ryan@ndis.gov.au](mailto:nicole.jackson-ryan@ndis.gov.au)

- ) Community Development Team for the Local area Coordination Program.
- ) Working with people getting access to the NDIS, helping them to link with main stream and community supports even if they are not eligible for NDIS and do community development and capacity building within the communities they are part of.
- ) Employment supports are now included in clients packages and also psychosocial disabilities are covered.
- ) Office is based in Toowoomba however also cover Dalby, Chinchilla, Tara & Oakey.
- ) Carers Queensland also has a program available for carers My Caring Way. They also offer paid supports for people with a disability to be able to free carers up from their caring roll to explore their own dreams and aspirations, through training.

Kelly Brown (Aim Big Employment) 0419 961 750 [kbrown@aimbigemployment.com.au](mailto:kbrown@aimbigemployment.com.au)

- ) Disability employment provider. Providing support to people with a disability, illness and injury.
- ) Clients do have to have a CRN however do not have to be receiving a benefit from the government to get Aim Big's assistance.
- ) Assisting with any from upskill through to education such as Cert 3's, also have a program in town called the CEA program, this is where individuals can go to learn to reading, writing, further their computer skills, Cert 1's & 2's etc.
- ) Working with people from 15 years old upwards, do not leave client after they have been successful in finding employment will assist for a further 12 months after being successful.
- ) Covering Roma, Miles, Chinchilla, via phone at the moment with the Dalby office open daily.
- ) Taking the stigma out of employees with a disability, they are not a liability research has shown people with a disability show up for work 7-8% more than the average worker.

Christie Wilson (Dalby Community Corrections) 4596 8905 [christie.wilson@corrections.qld.gov.au](mailto:christie.wilson@corrections.qld.gov.au)

- ) Open Monday – Friday.
- ) Covering Dalby, Tara, Miles & Chinchilla
- ) Following all current social distancing rules.
- ) Phone contact where possible and limited in person reporting.
- ) Referring to interventions where available
- ) Looking for any possible community service activities.
- ) 07 4596 8900 or email [DalbyCC@corrections.qld.gov.au](mailto:DalbyCC@corrections.qld.gov.au)

Susan Nitz (I C U Counselling Services) 0422 721 557 [admin@icucounsellingservices.com.au](mailto:admin@icucounsellingservices.com.au)

- ) Counsellor at I C U Counselling Services
- ) Specialising in grief, loss, crisis and trauma. Have also gone into the area of end of life options.
- ) From the immediate onset right through to when the service is no longer required by the client.
- ) Tailor made treatments depending on what the client's needs are.
- ) predominantly work with adults
- ) Usual rate of \$70/hr which can be adjusted depending on client's situation.
- ) Have now opened an office in Jandowae, The Meeting Place, 35 High St Jandowae

*Meeting Closed: 1pm*

*Next meeting to be held on the **17<sup>th</sup> November 2020** at 12pm*